



COMPLAINTS MANAGEMENT

Complaints Management

DO YOU BELIEVE IN:

**FAIR TREATMENT / ETHICAL AND
TRANSPARENT BUSINESS PRACTICES /
RESOLVING PROBLEMS AMICABLY?**

CDC has its own office of Complaints Management, to assist CDC service providers with issues relating to payments and contracting matters.

**For effective and efficient resolution of your complaint, please contact
CDC Complaints Management office using the following:**

Tel: +27 (0)41 403 0595
+27 (0)41 403 0400
Fax: +27 (0)41 403 0401
Email: complaints@coega.co.za

Postal Address:
Complaints Management Officer
Coega Development Corporation
Private bag X6009
Gqeberha, 6000

Help us change your bad experience into a positive encounter

www.coega.co.za



▪ right **PLACE** ▪ right **TIME** ▪ right **CHOICE**